



October 13, 2025

Subject: Important Update: System Transition & Federal Government Shutdown Notice

Dear Valued Partner,

Thank you for your continued participation in the Housing Choice Voucher (HCV) Program with the Housing Authority of Fulton County (HAFC). We sincerely appreciate your partnership and commitment to supporting affordable housing in our community.

As part of HAFC's ongoing efforts to modernize our operations and improve efficiency, we are transitioning to a new software system. This upgrade is intended to enhance service delivery and streamline internal processes.

The new system is scheduled to be implemented in time for the **November 2025 payment cycle**. While we are working diligently to ensure a smooth transition, there may be temporary disruptions, such as delays or errors in payment processing. If you do not receive your payment or receive an incorrect payment, please contact HAFC immediately at 404-588-4950 so that we may promptly investigate and resolve the issue.

We anticipate the full system conversion will take up to **90 days**. Throughout this period, your patience and cooperation are greatly appreciated.

In addition, we are actively monitoring the federal government shutdown that began on October 1, 2025. At this time, we do not anticipate any immediate impact to HAFC operations or the HCV Program. Updates will be shared as new information becomes available.

We will continue to provide updates as more information becomes available. For the latest news and announcements, please regularly check our website at www.hafc.org.

Should you have any questions or concerns, please do not hesitate to contact our office. We thank you again for your partnership and understanding during this period of transition.

Sincerely,

Veridia Hinton

Veridia Hinton,
Executive Director
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"We're Building Something Better"